

1-WAY FARES

- \$2.00 for customers who qualify under ADA
- Pre-paid 5, 10 or 20 ride tickets are available at the Davis Senior Center (646 A St.) and the Davis Community Transit office (840 2nd St.), and can only be used on Davis Community Transit
- Exact change only
- Rides will not be provided without complete fare
- No-show service charge = 1-way fare

SERVICE AREA

Davis Community Transit provides service within the city limits of Davis.

Trips may be scheduled for any purpose within this area.

Questions and comments about the fares for this service may be directed to the following:

Paratransit Supervisor
Davis Community Transit
23 Russell Blvd.
Davis, CA 95616
(530) 757-4408

www.cityofdavis.org/cs/transit

OTHER TRANSPORTATION OPTIONS IN THE REGION

Yolobus/Yolobus Special 666-2877
www.yolobus.com

Provides route service, special charters and Paratransit services between Davis, Woodland, West Sacramento, and Sacramento.

Unitrans 752-2877
www.unitrans.com

A route service for points within Davis. Seniors may pick up a free pass at the Davis Senior Center (646 A St.) or the Davis Community Transit office (840 2nd St.)

Regional Transit 916-321-2877
www.sacrt.com

Paratransit, Inc. 916-429-2009
www.paratransit.org

SolanoLink 707-422-2877
Provides service between UCD and various points in Solano County.
Fares vary depending on destination.

Amtrak 1-800-872-7245
www.amtrakcalifornia.com



Davis Community Transit



Customer Guide

Available to those who qualify under the Americans with Disabilities Act

Information & Reservations

(530) 757-4408

Phone Hours: 8am – 5pm

WHO MAY USE THIS SERVICE?

- Customers who qualify under the Americans with Disabilities Act (ADA) of 1990
- Disabled customers may be accompanied by a personal attendant when required, at no extra charge
- One unregistered companion may accompany a registered customer, and must pay the 1-way fare

HOW TO REGISTER

- Call our office to receive details on how our service operates
- Ask our dispatcher to mail you a New Customer Information Packet
- Incomplete applications will not be processed
- Customers must recertify every 3 years

MAKING RIDE RESERVATIONS

- Call our office 1 to 14 days in advance of your appointment
- Please call by 5 pm for rides the following day
- Same-day rides are given only if time and space permit

- Rides are not prioritized by destination or type of appointment

PICK-UPS & DROP-OFFS

- We are a curb-to-curb service. The driver can help you on and off the bus, but will not enter your home, doctor's offices, etc.
- We may schedule your pick up time up to 60 minutes prior to the time you desire to be at your final drop-off location
- There is a '20 minute window' around your pick-up time. The bus will show up between 10 minutes before and 10 minutes after your scheduled time, so please be ready
- The bus will only wait 3 minutes once it arrives
- Customers are responsible for carrying belonging to and from the bus
- Rides may be coordinated with other Yolo county transit services

RETURN TRIPS

- You must call the office to get a ride home; return rides are not scheduled during the week
- Wait times can vary depending on how busy it is when you call and where the vehicles are en route

CANCELLATIONS & NO-SHOWS

- You must cancel at least 30 minutes prior to your scheduled pick-up time. Failure to do so will result in a 1-way service charge
- Excessive no-shows or failures to cancel can result in suspension of service

SAFETY RULES

- Seatbelts must be worn at all times
- Mobility aids occupied must not exceed 600 pounds, and dimensions cannot exceed 30" x 48"
- Mobility aids must load the lift backwards, and you will be dropped off and picked up where it is accessible
- Walkers must be folded and stored during transport
- We are not an ambulance or cab service; your ride will be shared with other registered customers
- Drivers are not equipped to provide medical care
- No eating, drinking or smoking on the bus
- Violent, disruptive, or illegal conduct will not be tolerated