

# Sewer Lateral Maintenance Procedures

If you have a sewer back-up, call the City first at 530-757-5686 from 7:00 a.m. to 3:30 p.m., or after hours at 530-747-5400. This will allow City staff to assess the situation as soon as possible, and to correct the problem if it is in the sections of the pipe system maintained by the City (see figures), at no cost to the resident. Calling the City directly can help to ensure as limited a delay as possible in responding, as City personnel do respond to all sanitary sewer calls from residents regardless of whether the resident initially calls the plumbing contractor or the City. Visit [CityofDavis.org/UO](http://CityofDavis.org/UO) to learn more.

## Procedure when City Staff Arrive

When City staff arrive at the call-out address, they will check the sewer main in the street or easement. If the inspection reveals a problem in the sewer main, City staff will correct the problem and inform the resident of the findings. If the sewer main is operating properly and the property has a service lateral cleanout, City staff will determine if the service lateral is operating properly. If the service lateral is blocked, City staff will correct the problem and inform the resident of the findings. An illustration of the Front Yard Service Lateral system is included as Figure 1. If the service lateral cleanout is not backed up, the cause of the sewer backup is most likely within the section of the system within the resident's responsibility. City staff will inform the resident that he or she will need to hire a plumber to clear the blockage. City staff cannot provide recommendations for plumbers.

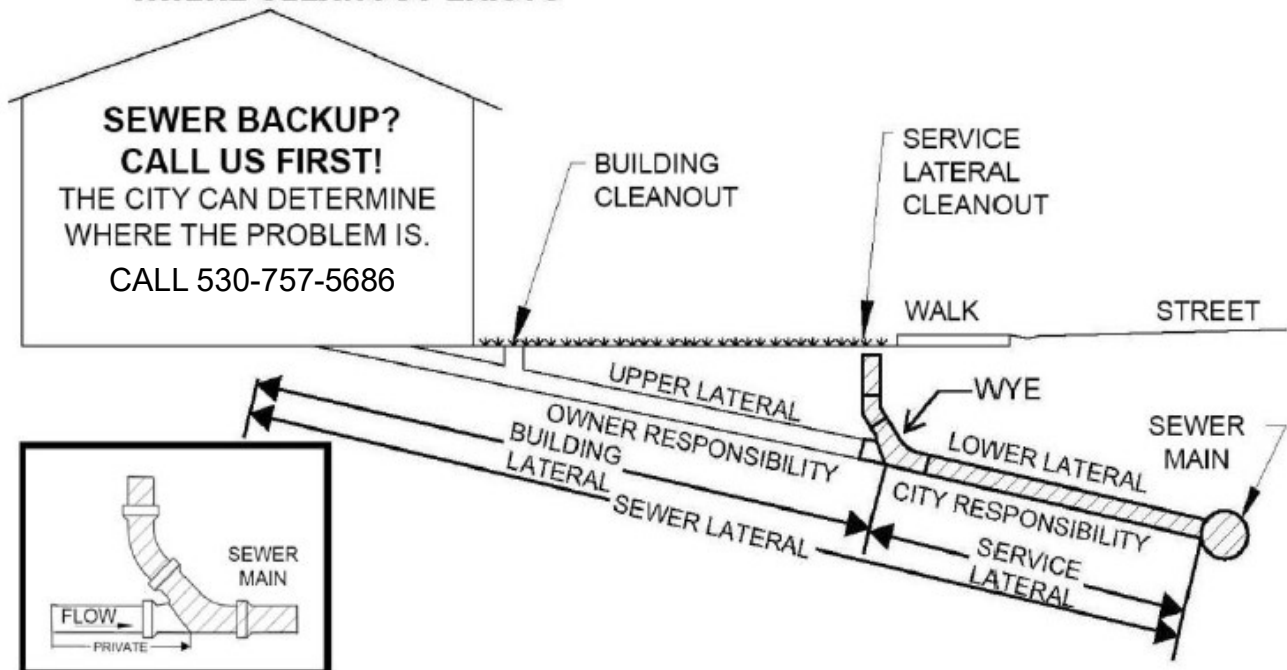
In the following cases, the customer will also need to obtain a plumber:

- No access to the service line clean out due to landscaping
- No access to the service line clean out due to concrete
- No service line clean out exists

Note: If no service lateral cleanout is located, City staff will request access to the building cleanout after the plumber has cleared the service lateral blockage to facilitate locating the service lateral cleanout for future access. If a service lateral cleanout does not exist, the city will install one at no cost to the resident.

## FRONT YARD SEWER LATERAL

### MAINTENANCE RESPONSIBILITIES FOR UPPER AND LOWER LATERAL WHERE CLEANOUT EXISTS

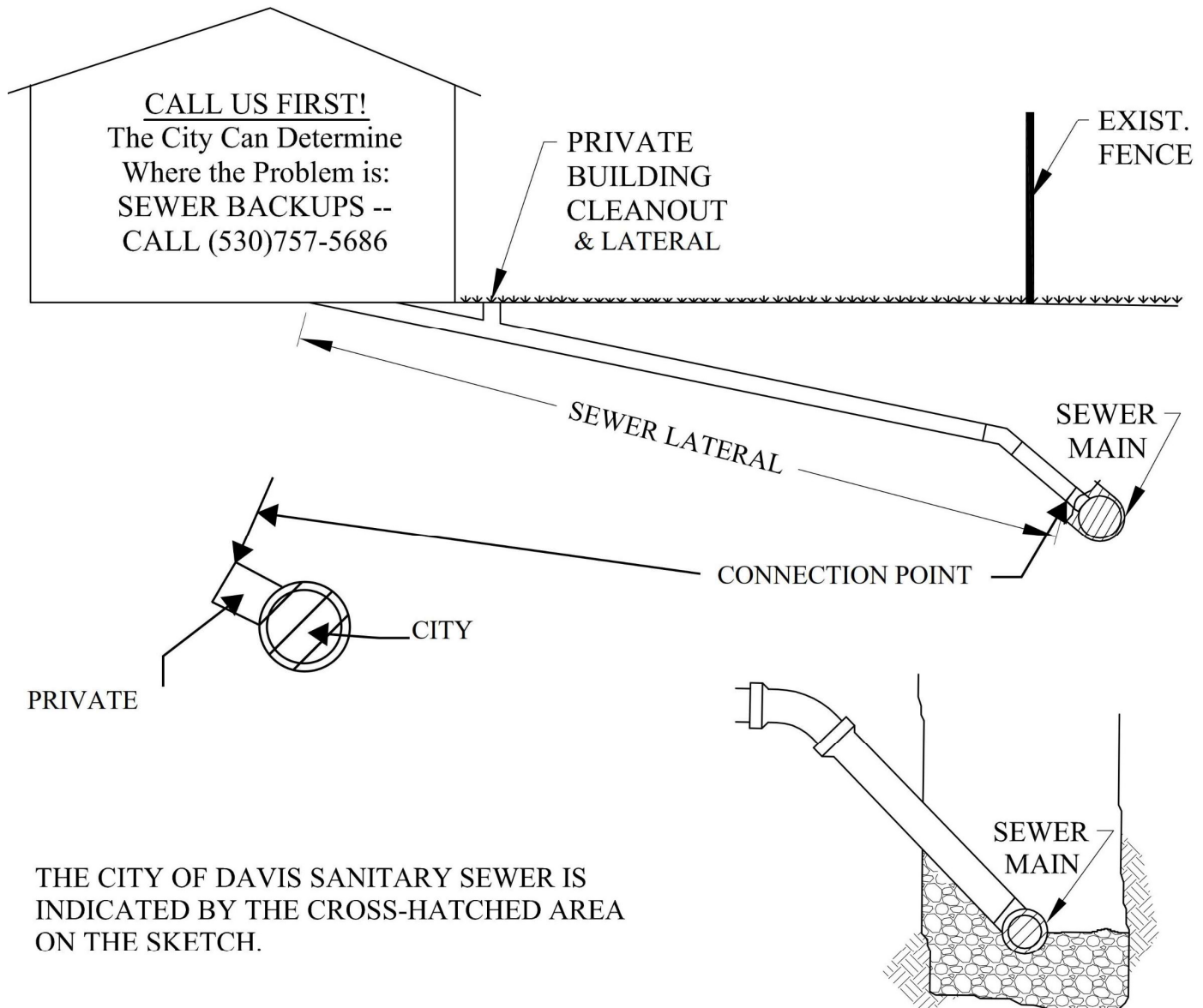


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**Please Note: The city does not have a service cleanout nor service lateral in a backyard sewer main alignment.**

## BACK YARD SEWER LATERAL



THE CITY OF DAVIS SANITARY SEWER IS INDICATED BY THE CROSS-HATCHED AREA ON THE SKETCH.