# **Multiple Accounts & Meters in AquaHawk**

For water customers with multiple meters on a property or multiple accounts to manage, you can view all of your accounts and/or meters under one main account registration in AquaHawk. See below for information on registering multiple accounts, switching between multiple meters and/or accounts, or removing an account.

### **Registering Multiple Accounts**

- 1. Go to the City of Davis AquaHawk page <u>(https://davica.aquahawk.us)</u> and sign-in. If you have not already registered an initial account with AquaHawk, follow the registration instructions at <u>SaveDavisWater.org</u>.
- 2. Click the down arrow in the far-right corner of the customer portal next to your name.
- 3. Click the Register Accounts button.



4. Fill in the account number, account name and service address that you would like to add.

#### **Registered Accounts**

Account	Name	Service Address
*****	CITY OF DAVIS	DAVIS, CA 95616
Remove		
Add Acco	unt	*Required F
Add Acco *Account I *Account	unt Number:	*Required F
Add Acco *Account I *Accoun *Service /	unt Number:	*Required F

- 5. Click Add to complete the registration.
- 6. Repeat this process for each account you would like to add to your registration.

# **Switching Between Multiple Meters**

- 1. To view multiple meters under one account, click on the arrow in the **Search** box and choose the meter you wish to view.
- 2. The Meter # above the Usage Graph will change.



## **Switching Between Multiple Accounts**

- 1. To view multiple accounts under one registration, click on the "x" in the **Search** box and choose the account you wish to view.
- 2. The Account # above the Usage Graph will change.



### **Removing an Account**

- 1. Click the down arrow in the far-right corner of the customer portal next to your name.
- 2. Click the Register Accounts button.
- 3. Click on the account (row) you wish to remove.
- 4. Click remove.

#### **Registered Accounts**

Account	Name	Service Address	
XXXXXX-XXXXX	CITY OF DAVIS	DAVIS, CA 95616	^
Remove			Ŧ



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