



Click2Gov | Utility Billing

Pay My Bill of \$205.60 Accessibility Contact Us My Profile Logoff

Home - TEST
Select Account
Manage Accounts
Account Information
Auto Pay
Disable

Auto Pay ACH Information

Account Number: 000012345-000006789 Customer Name: City of Davis
Location Address: 123 ABC Street Phone Number: 000-000-0000

ACH

Account Type: Checking
Routing Number: 123456789
Bank: PAYMENTUS TEST BANK
Account Number: 123456789123

Select disable

**Not able to see the disable option? See page 3 for details*

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Disable Auto Pay

This action will disable your current enrollment. Are you sure you wish to proceed?

Continue

Cancel

Select disable

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Auto Pay Disabled

Your recurring payment configuration has been successfully disabled.

Ok

Confirmation that the disable was successful

Issues Disabling Autopay

The screenshot shows the 'Auto Pay ACH Information' page on the Click2Gov Utility Billing website. The page includes a navigation menu on the left with options like 'Home - TEST', 'Select Account', 'Manage Accounts', 'Account Information', and 'Auto Pay'. The main content area displays account information:

Account Number:	000012345-000006789	Customer Name:	City of Davis
Location Address:	123 ABC Street	Phone Number:	000-000-0000

Below this, there is a section titled 'ACH' with a message: 'We are sorry, but your account is ineligible for changing recurring payment information at this time.' Further down, more account details are listed:

Account Type:	Checking
Routing Number:	123456789
Bank:	PAYMENTUS TEST BANK
Account Number:	123456789123

When accounts are locked for drafting, you will not see a disable option ACH

You can either email us at financeweb@cityofdavis.org or call us at 530-757-5651 and ask us to unlock your autopay for changes. Once the changes have been made, please contact us back so we can lock the account to draft for that month's date.