

Get to Know Your Water Bill and Usage

Your water bill has two parts

The water charges on your City of Davis utility bill are broken into two components:

1 The **meter charge** is the base rate, determined by the size of the water meter. This portion of your bill remains the same every month.

2 The **consumption charge** is the charge for water used on the property during the water billing period, approximately 1 month. When you use less water, this is the portion of your bill that gets smaller.

| d | |
|----------|----------|
| | |
| /05/2020 | |
| CCF | CHARGES |
| | \$ 13.07 |
| 7 | \$ 35.07 |
| | /05/2020 |

The water billing period on the utility bill differs from the billing month (unlike all other utility charges). Water charges are billed two months in arrears (example: your September utility bill would be for water usage in July). The water billing period may vary each month.

Did you know you are billed in CCF?

On the utility bill, the water consumption charge billing units are **CCF**.

1 CCF (hundred cubic feet) = 748 gallons

The billing units seen in AquaHawk, the City's customer water use portal, are cubic feet and gallons.





1 cf (cubic foot) = 7.48 gallons

Other helpful water use resources on your utility bill

- The graph on the left-hand side of the utility bill compares current year to past year water usage and also shows the past 6 months of water consumption.
- The message box on the left-hand side of the bill provides the average water use for a single-family customer for the month of water usage on the bill. Keep in mind that usage varies depending upon household size, irrigation needs, and the amount/type of landscaping on a property.

The City has online resources to assist in tracking your water use

- The AquaHawk customer water use portal is available for City of Davis water customers to view their hourly water usage and set and receive usage alerts. AquaHawk also allows you to view previous months of water use to compare usage across months and years for your property.
- The City's online utility billing site allows customers to view past utility bills and view a
 water consumption report as well as make payments online. Click "Pay my bill" on
 CityofDavis.org to access the online bill pay site.